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COVID-19: A Message from the CEO

ERG's Commitment to the Health and Safety of Our Community

ERG Environmental Services (ERG) holds the health and well-being of our employees, customers and communities as a top priority. We understand the concern and uncertainty you may be experiencing surrounding the Coronavirus (COVID-19) outbreak. ERG is committed to being responsive to the needs of our employees and customers as the situation evolves. With guidance provided by the Centers for Disease Control (CDC), we feel it is important to share with you the steps we're taking and the protocols put into place to keep everyone safe and healthy.

Effective [Wednesday, March 18, 2020](#), ERG has implemented our [Pandemic Preparedness Plan](#), initially effective through April 15, 2020. This plan is designed to ensure continuity of service to our customers while protecting the health and safety of our team members, customers and community.

- 1) The first aspect of this plan is our Workplace Restriction Policy. We have asked all employees that have job positions conducive to working remotely to do so at this time. Much of the work ERG performs requires team members to travel to customer locations and perform work onsite. Our employees have been issued the appropriate personal protective equipment and have received relevant infectious disease training in our Bloodborne Pathogens classes, as well as specific information regarding COVID-19.
- 2) With guidance from the CDC, all ERG employees are screened prior to starting their daily task. This will ensure team members are not reporting to work if they are exhibiting symptoms of COVID-19. Employees have been instructed to not report to work (self-quarantine) if they and/or any direct family member(s) have been in direct contact with anyone who has tested positive for, or is exhibiting symptoms of, COVID-19. Employees who have been quarantined will be allowed to report to work only after a health care professional has cleared them to return to work.

The Pandemic Preparedness Plan is aimed at protecting our two greatest assets; our employees and our customers. I am confident all ERG employees will work together to continue to provide the support and interaction our customers expect. Communication is a vital part of any plan and ERG will continue to advise our employees and customers of any changes to our response to events as they develop. This communication is published at ERGenvironmental.com.

If you have questions or concerns, please feel free to email me at ethayer@ergenvironmental.com.

Thank you.

ERG Environmental Services

A handwritten signature in black ink that reads "Erik R. Thayer".

Erik Thayer, CEO